

Date: \_\_\_\_\_

ATTENTION: Local and State Agencies

**LETTER OF COMPLAINT**

**1810 West Oceanfront, Newport Beach – Narconon of Southern California, Inc.**

This **residential** triplex property is currently the 'southern California headquarters' of Narconon. Inc., a halfway house for drug and alcohol addicts. ***This is a MAJOR BUSINESS with excessive occupancy in the midst of a residential neighborhood.***

The city's 'Certificate of Occupancy' indicates 27 persons maximum. Narconon publicizes 32 residential beds and 34 staff in this residential property of three apartments, on a lot only 30 ft. wide. This is a total of 60+ individuals. Within the last 8 weeks, Narconon has leased another property across a narrow alley (1811 West Balboa Blvd.) and added additional beds- two to three BUNK beds per room (including living rooms).

Narconon's operation of this Residential Treatment Center creates an excessive disturbance and public nuisance for neighbors. There is excessive noise (including profanity, voices, yelling, music, door slamming, large group celebrations), foot traffic and vehicle traffic. There are only three parking spaces for this property. ***IF*** the occupancy is enforced, how can this business with 27 total persons (addicts, employees and staff) operate on this property with only 3 parking spaces, and only accessible via a small alley? The foot traffic is constant in the small alley: arrival/departure, AND to/from the additional property across the alley. There is excessive commercial/business VEHICLE use of a small alley, which is the only vehicle access to the property. These vehicles must past at least 10 residential lots to access Narconon. The vehicle noise, exhaust, door slamming, and alley blockage is a problem numerous times per day. Many of our bedrooms face this alley. Vehicle traffic includes cars from constant entering/exiting property, daily trash trucks, refrigerated semi-trucks delivering food, carpet cleaning vans, plumbing services, multiple commercial vans owned and operated by Narconon, business/office products truck deliveries, and Unilab vans for blood/urine testing, etc.

Other problems include the noise of industrial vacuum cleaners that can be heard 4 homes away, and industrial washers/dryers that disturb neighbors night and day. Since buildings are only 6 feet away, several neighbors can hear the sound of vomiting as addicts 'detox' 24 hours a day. Cigarette butts litter neighbors' properties and 2<sup>nd</sup> hand tobacco smoke affects neighbors.

Narconon has operated this state licensed Residential Treatment Center since 1995 without any 'local use permit' (although this is a 'nonconforming use' of a residential property). As neighbors, we were never given the opportunity for notification and a public hearing as provided in City Code Section 20.90.030. Our neighborhood has been 'ill-served' by the state Alcohol and Drug Program's continued issuance of a state license to Narconon, without a local use permit.

Narconon has intruded upon our right to the peaceful utilization of our home. We will confirm the negative, costly, and disturbing impact this 'business' has had to us personally, our homes and families. As a resident/property owner, I wish to file a complaint against the use of this residentially zoned property in this excessive, abusive and inappropriate manner.

Additional Comments:

Name (print): \_\_\_\_\_

Signature: \_\_\_\_\_

Address: \_\_\_\_\_