

Network Management -Very Hard Problem

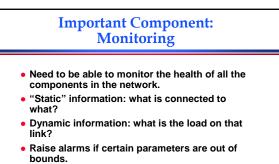
- What to do when there is a problem?
 » Loss of connectivity, complaints of slow throughput, ...
- How do you know how busy your network is? » Where are the bottlenecks, is it time for an upgrade, redirect traffic, ..

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- How can you spot unusual activity? » Somebody attacking a subnet, ..
- How do you plan upgrades and schedule maintenance.
 - » Minimize disruption for customers
 - » Predict impact of unavailable links
 » Impact of hurricane
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 Note that lack of alarms does not necessarily imply that all your customers are happy!

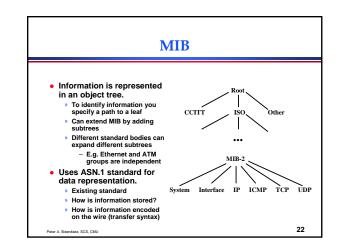
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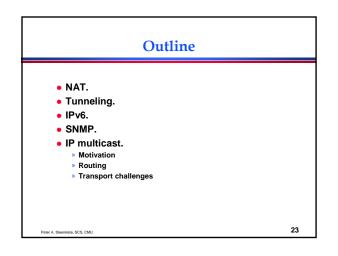
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 Simple Network Management Protocol (SNMP)
 Protocol that allows clients to read and write management information on network elements.
 Routers, switches, ...
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 Network element is represented by an SNMP agent
 Information is stored in a management information base (MIB).
 Have to standardize the naming, format, and interpretation of each item of information
 Ongoing activity: MIB entries have to be defined as new technologies are introduced
 Different methods of interaction supported.
 Query response interaction: SNMP agent answers questions
 traps: agent notifies registered clients of events

- Need security: authentication and encryption.
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• Other distributed applications

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