### Confirm Ride

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| **User** | **System** |
| **Thoughts** | **User’s Actions** | **On Stage** | **Back Stage** |
| **Goals and Motivations** |
| Knows what happened |  |  | Wants to check performance and collect commision. |
| **Preconditions** |
|  | Participant opens confirm view spontaneously | …or request to confirm is sent to all participants. | ... if the expected end time for a trip has passed |
| **Guarantees** |
|  |  |  | Success: All particpants respond and results are stored.Failure: Case is sent to review process, no change to data base |
| **Main Success Scenario** |
|  | Fills in details |  | Store for sending later. |
|  | Rider checks good and Send | Thank you | Money is transferred form rider’s account to driver’s. |
|  | Driver checks good and Send. | Thank you.  | If Rider has not responded, request again or send to urgent follow-up process. |
| Something went very wrong. | Rider or driver checks aborted and Send. | Sorry. Close | Follow-up process is initiated. No money transferred. |
| Something went wrong. | Rider or driver checks bad and Send. | Sorry, Close. | Follow-up process is initiated. No money transferred. |
| **Extensions** |
|  | No | Thank you. close | If Message, Send to rider. |
|  | Driver may contact rider by phone or email. |  |  |