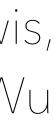
### **Beyond Testers' Biases:** Guiding Model Testing with Knowledge Bases using LLMs

Chenyang Yang, Rishabh Rustogi, Rachel Brower-Sinning, Grace Lewis, Christian Kaestner, Tongshuang (Sherry) Wu

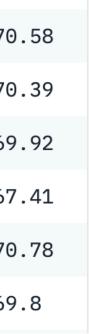


### **Coarse-grained Model Evaluation is not Enough**

Model evaluations use **a single score** to compare and rank different ML models. Coarse-grained evaluations can not provide insights for models' strengths and weaknesses, which are useful for model analysis, debugging, and selection.

Toxic Comment Classification Challenge Identify and classify toxic online comments									
#	Δ	Team	Members		Score	🤗 Open LLM Leaderboard			
1		Toxic Crusaders			0.98856		Average 🚹 🔺	ARC 🔺	MMLU 🔺
							68.68	64.59	76.35
2	—	neongen & Computer says no			0.98822	70B	67.01	71.42	69.88
						Bright 🔄	66.98	72.95	71.17
3	<b>^ 3</b>	Adversarial Autoencoder	(1)		0.98805	ypus2-70B-instruct	66.89	71.84	70.48
4	▲ 1	Izhexp			0.98788	<u> 0b-16bit</u>	66.88	71.08	70.58
	· ·				0.007.00	<u>3-L2-70B</u>	66.58	70.82	70.39
5	<u>^ 2</u>	TPMPM			0.98786	1 🖿	66.55	68.69	69.92
6	<del>-</del> 3	Mike			0.98785	dy-llama2-70b-v10.1-bf16	66.47	61.86	67.41
0						-70b	66.34	71.42	70.78
					upstage/Llama-2-	70b-instruct 🔄	66.1	70.9	69.8





## **Beyond Accuracy: Behavioral Model Testing**

Capabilities	Descriptions	Examples		
Vocab/POS	important words or word types for the task.	template('This is a {adj:mask} movie.')		
Named entities	appropriately understanding named entities.	perturb('{John} doesn't like the movie', change_name)		
Negation	understand the negation words.	template('The food is not {adj:mask}.')		
Taxonomy	synonyms, antonyms, etc.	perturb('How can I become more {optimistic}?', antonym)		
Robustness	to typos, irrelevant changes, etc.	perturb('@SouthwestAir no {thanks}', replace_char)		
Coreference	resolve ambiguous pronouns, etc.	CheckList: Applying the <b>principles for software testing</b> to model testing.		
Fairness	not biasing towards certain gender/race groups.			
Semantic Role Labeling	understanding roles such as agent, object, etc.	Create test cases for <b>concrete model</b> <b>behavior</b> .		
Logic	handle symmetry, consistency, and conjunctions.			
Temporal	understand order of events.	template('I used to hate the {noun:mask}, but now I like it')		

[ACL'20] Beyond Accuracy: Behavioral Testing of NLP Models with CheckList 3

### **Beyond Accuracy: Behavioral Model Testing**

CheckList: Applying the **principles for software testing** to model testing.

What to test: Pre-defined capabilities

How to test: Templates, perturbations

**Test oracle:** Specified outputs, metamorphic relations

Different work varies on these three dimensions

AdaTest: Use **LLMs** to **suggest** test cases for user-defined capabilities.

What to test: User-defined

How to test: LLM suggestions

Test oracle: Specified outputs



### Model Testing is Ad-hoc and Biased

CheckList: Applying the **principles for** software testing to model testing.

What to test: Pre-defined capabilities

How to test: Templates, perturbations

Existing model testing methods focus on how to test, exploring different test generation methods. But how do testers know what to test?

AdaTest: Use **LLMs** to **suggest** test cases for user-defined capabilities.

What to test: User-defined

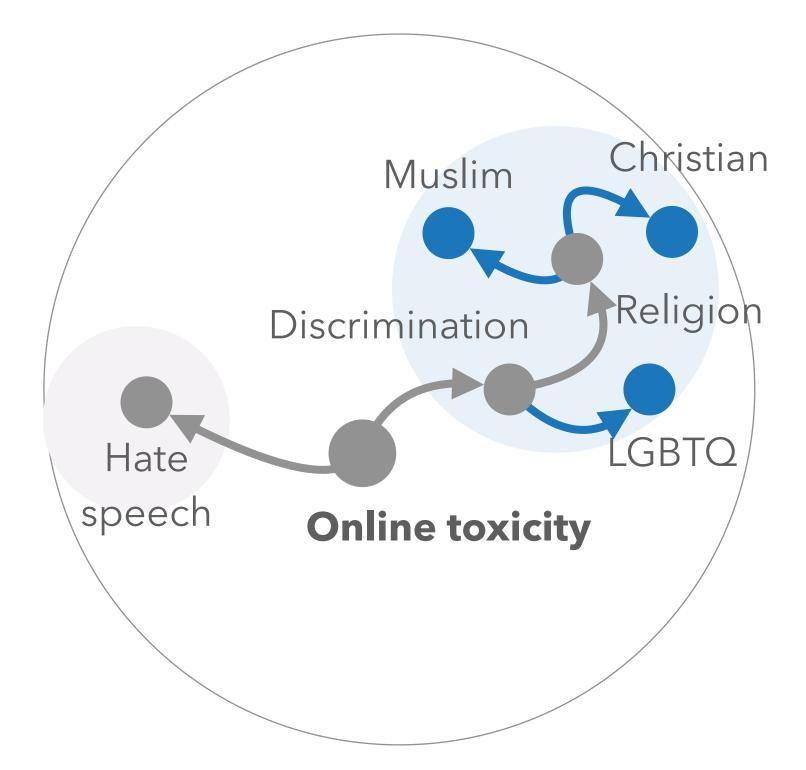
How to test: LLM suggestions



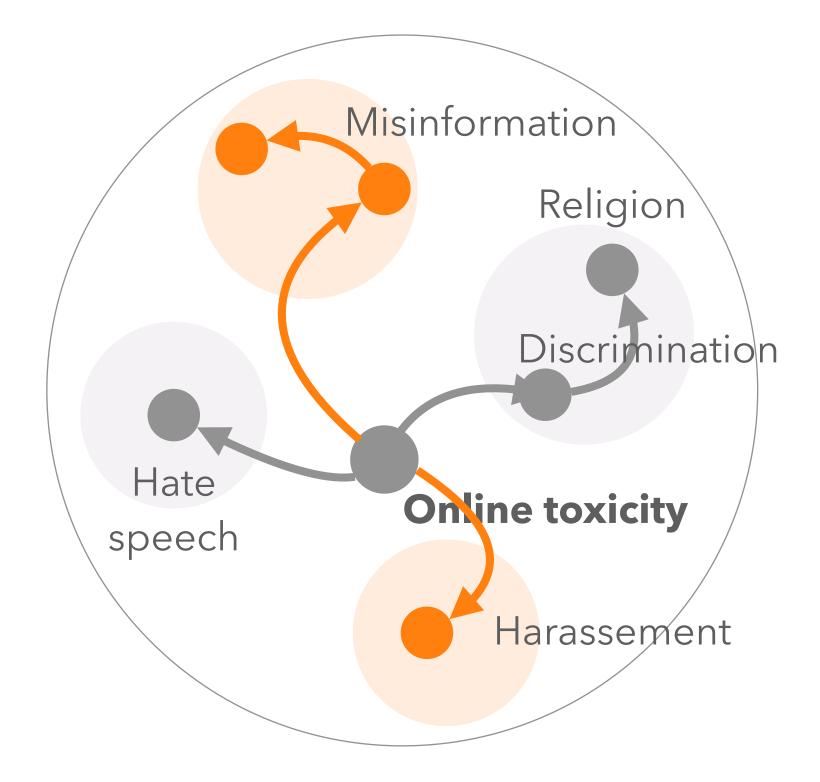




### Model Testing is Ad-hoc and Biased



Users tend to explore locally overfit to their intuition, domain knowledge, confirmation bias.



#### Expect: Comprehensive testing

More systematically cover the space beyond individual biases



### Model Testing is Ad-hoc and Biased



Users tend to explore locally overfit to their intuition, domain knowledge, confirmation bias. Misinformation

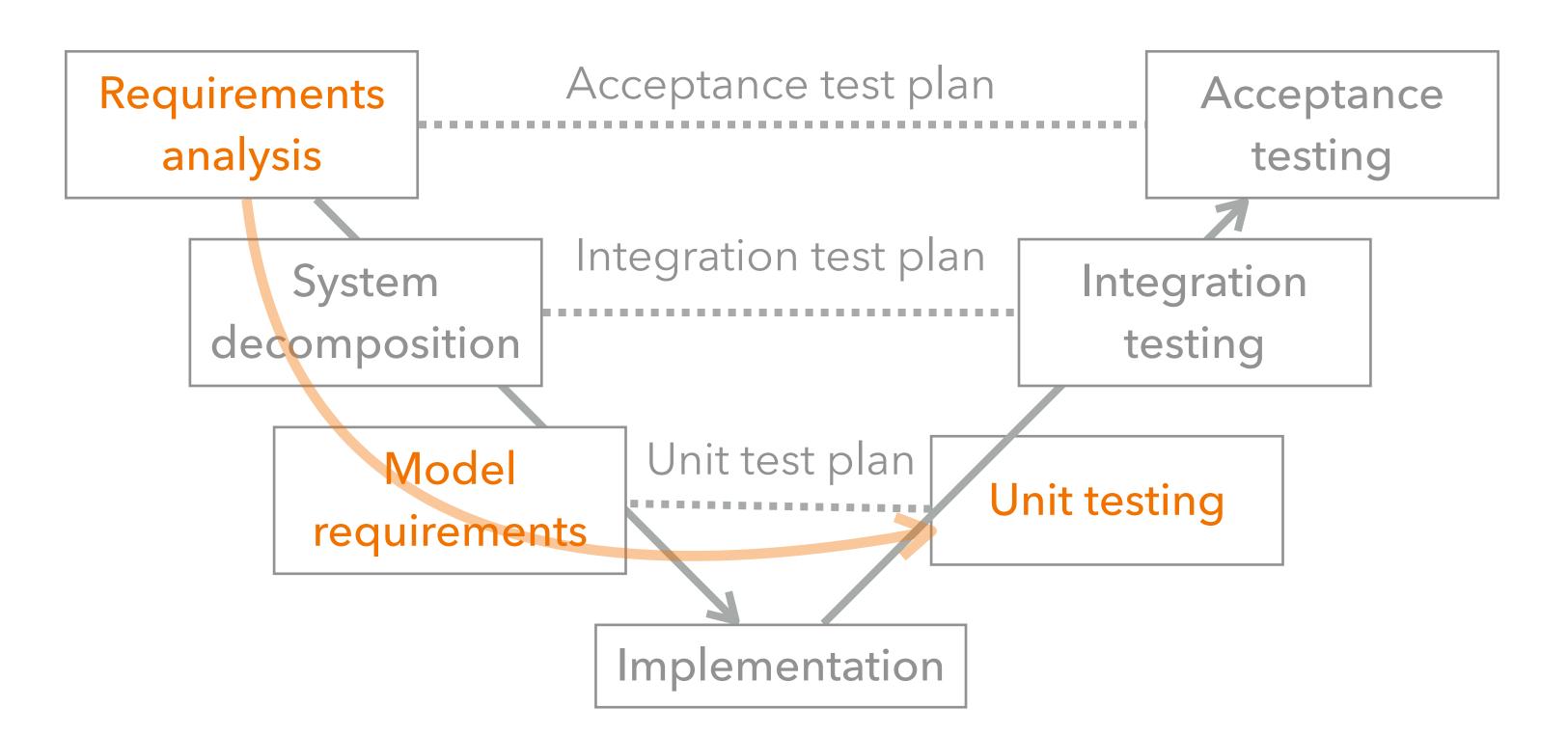
Religion

# How to move from **local exploitation** towards **global exploration**?

**Expect: Comprehensive testing** More systematically cover the space beyond individual biases



## SE to NLP: Requirements Engineering



V-Model: software design & verification, grounded on requirements



## SE to NLP: Requirements Engineering

Requirements

**Weaver:** Help users test models for their specific tasks comprehensively, by helping them elicit relevant requirements with LLM-generated knowledge base.

**V-Model**: software design & verification, grounded on requirements

ceptance test plan

Acceptance

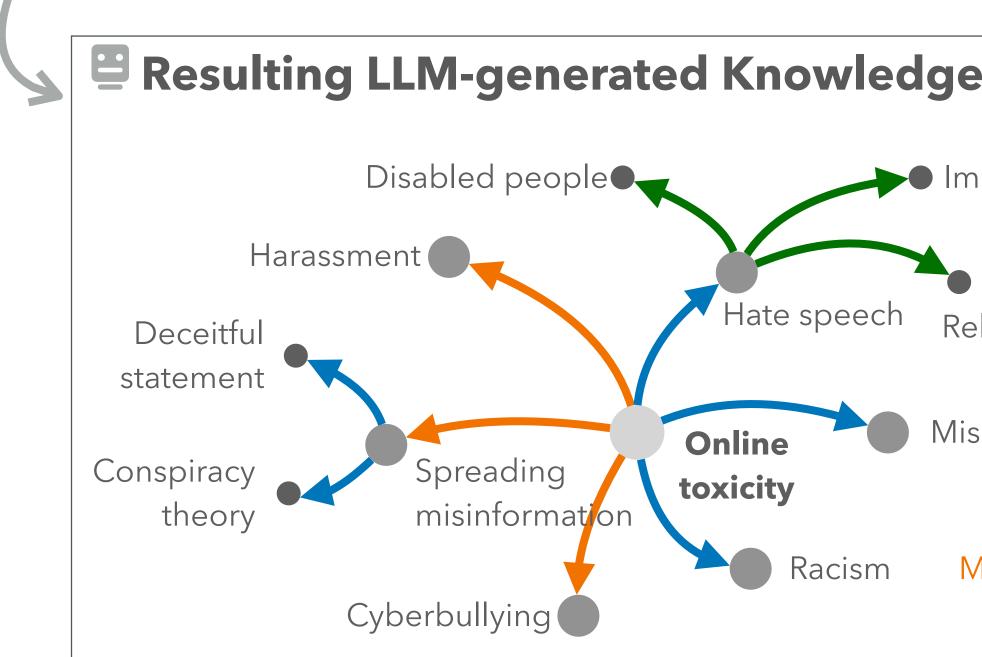
Implementation



#### Weaver Workflow



#### **Query LLMs for concepts** (ConceptNet relations) MannerOf: List some ways to do online toxicity: Harassment, Cyberbullying... TypesOf: List some types of online toxicity: Racism, Misogyny...





Immigrant

Religions

Misogyny

TypeOf MannerOf DoneTo

Intuition: LLMs have **parametric knowledge** for various domains, tasks, and topics.

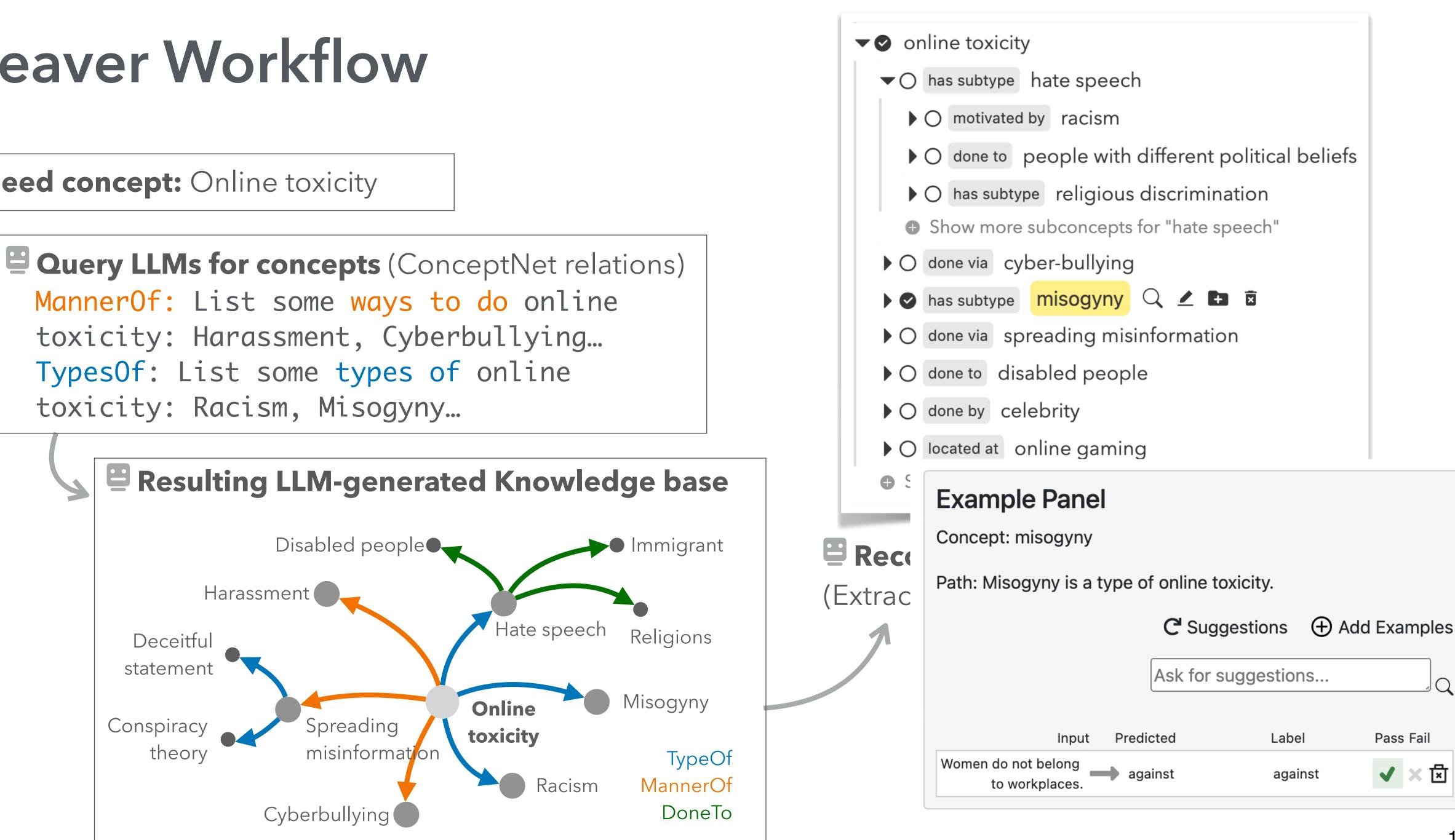
Traditional **knowledge base relation** helps extract the knowledge comprehensively.



#### Weaver Workflow



#### MannerOf: List some ways to do online toxicity: Harassment, Cyberbullying... TypesOf: List some types of online toxicity: Racism, Misogyny...





#### Weaver recommends important concepts

Comparing Weaver concepts vs. gold concepts identified from existing dataset analysis and user studies

#### Task

Hateful meme detection Pedestrian detection Stance detection for feminism Stance det. for climate change

Average

#### Weaver covers most of the important concepts even when we only grow the knowledge base to the second layer!

Recall	Precision	# Concept
93.1%	88.0%	101
91.8%	74.0%	146
86.9%	84.0%	145
91.4%	76.0%	185
90.6%	80.5%	144



We conducted a within-subject controlled experiment (N=20) to see whether Weaver helps users...

Explore more concepts?

Explore more diverse concepts?

Mitigate their biases?

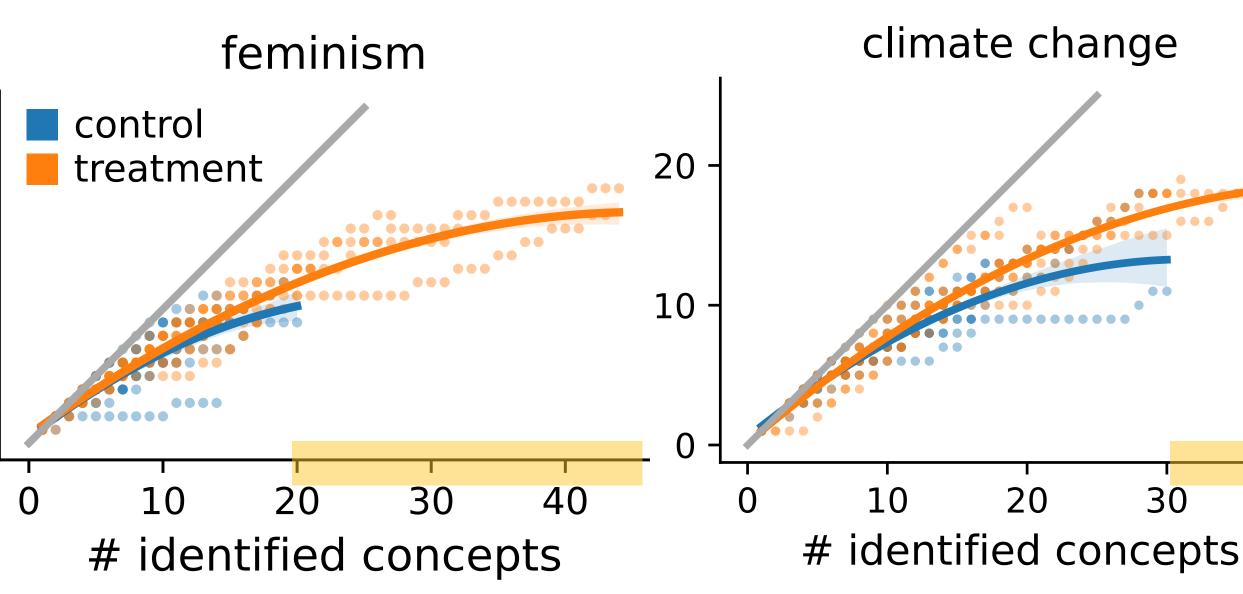


Stance detection for feminism Stance det. for climate change



vs. Manually adding concepts while exploring model errors (on LLM-generated inputs), Weaver...

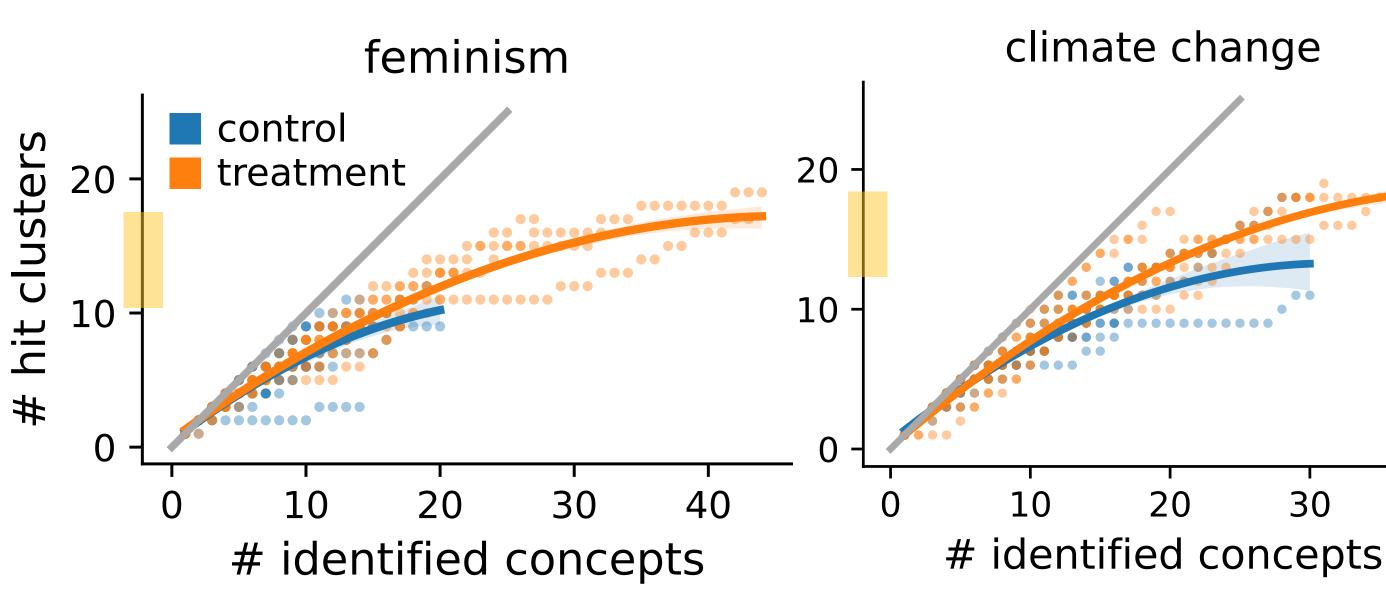
Helps identify 57.5% more concepts in the same amount of time





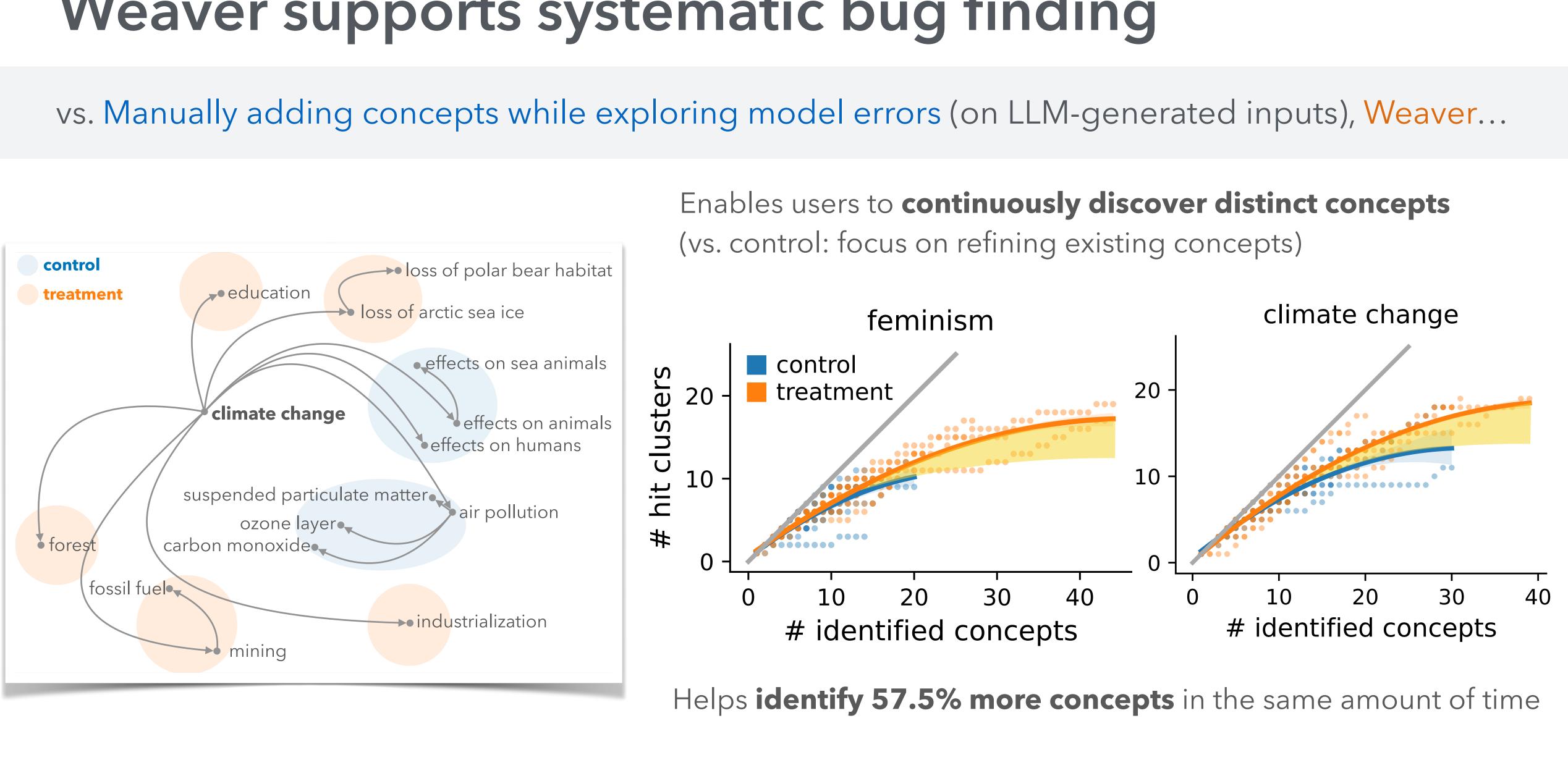
vs. Manually adding concepts while exploring model errors (on LLM-generated inputs), Weaver...

#### **These concepts are more diverse** (covered 47.7% more clusters)



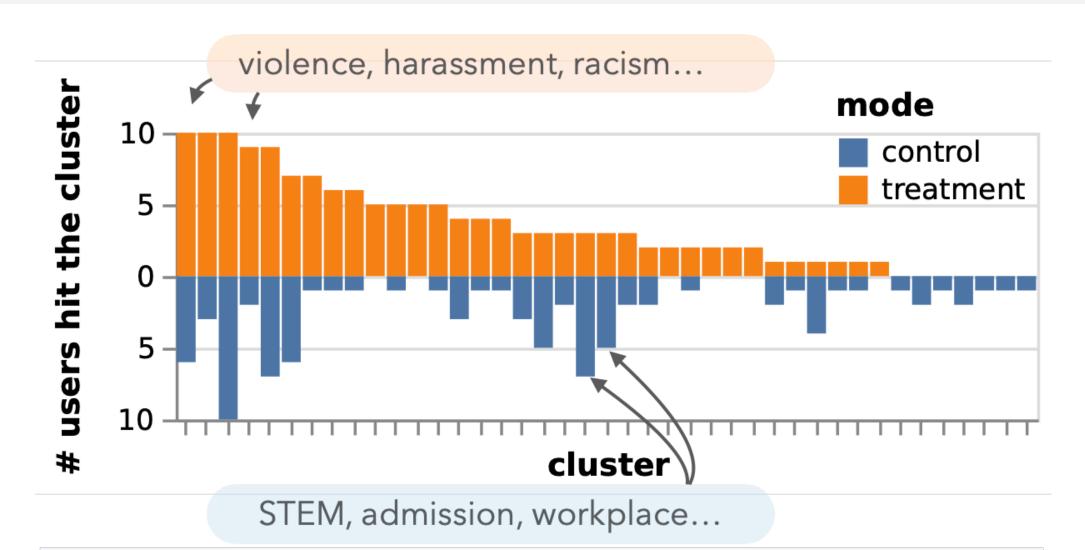
Helps identify 57.5% more concepts in the same amount of time





**Enables** users to explore concepts beyond their biases

#### vs. Manually adding concepts while exploring model errors (on LLM-generated inputs), Weaver...



**[Violence**]: Verbal abuse of women is not as bad as physical violence.

#### none against

**[Sexual Harassment**]: Sexual harassment in the workplace against women should not be tolerated. Sexual harassment against men is not a big deal. #MeToo favor against

**STEM**]: Women are underrepresented in STEM due to a lack of access to education and resources. none favor

**Admission**]: It's not important to ensure that admissions processes are free of gender bias and discrimination. favor against



### Weaver helps practitioners test (and iterate) prompts

We conducted two case studies to see whether Weaver is useful in real-world settings.

C1: Prompt LLMs to summarize transcripts

C2: Prompt LLMs to explain code

#### Weaver helps practitioners find new bugs

"Summaries are chronological even when reordering is desired"

"Specific challenges that novice programmers might have in comprehending [domain] code"

#### Weaver can help early-stage development





### Weaver helps practitioners test (and iterate) prompts

We conducted two case studies to see whether Weaver is useful in real-world settings.

C1: Prompt LLMs to summarize transcripts

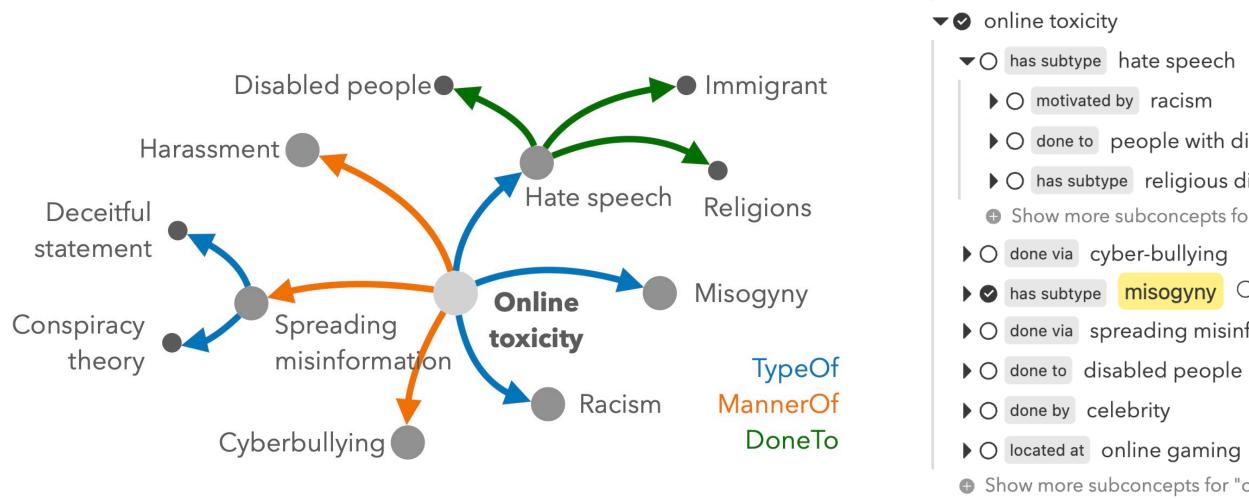
C2: Prompt LLMs to explain code

### Looking for more users!





#### Takeaways



Weaver helps users & practitioners...

identify **more** concepts and **more diverse** concepts find bugs **beyond their biases** test (and iterate) prompts in domain applications

▶ O done to people with different political beliefs

▶ ○ has subtype religious discrimination

Show more subconcepts for "hate speech"

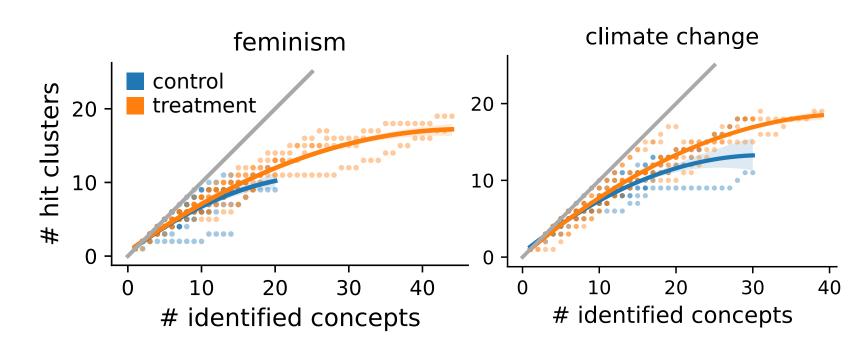
🕨 🕑 has subtype misogyny 🔍 🛃 🖬

► O done via spreading misinformation

Show more subconcepts for "online toxicity"



#### Weaver: Extract knowledge base from LLM for interactive requirements elicitation for systematic model testing



**Violence**]: Verbal abuse of women is not as bad as physical violence.

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