

Duration of the call:

## Call Card

<b>Your name:</b>	<b>Date &amp; Time:</b>
<b>Contact's name:</b>	<b>Contact's phone:</b>
<b>Contact's location:</b>	<b>Contact's ID number:</b>
<b>Problem(s):</b>	
<b>Action(s):</b>	
<b>Closed:</b>  YES      NO	<b>Escalated:</b>  YES      NO
<b>Priority:</b>  High 1 - 2 - 3 - 4 - 5 Low	<b>Training needed:</b>  YES      NO

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